

# #InvolvedWithOngo

We want our tenants and the residents of our communities to have the opportunity to shape the services we offer at Ongo – from our tenancy management to the policies that tell us how we provide our services. **Can you help?** Please complete this postcard and return to us.

## Your details:

Name:.....

Address:.....

Postcode:.....

Telephone:.....

Email:.....

## Age group:

Under 35

36-45

46-55

56-65

66-75

Over 75

Nationality:.....



Please tell us how you'd like to be involved (tick as many that you're interested in):

- Digital surveys, consultation and testing (as and when required)
- Short-term or one-off activities (face-to-face as and when needed)
- Focus/consultation groups (meetings on a specific subject)
- Formal meetings (pre-planned, monthly/quarterly, face-to-face)
- I'm not interested in being involved, thank you.

Do you have a disability or any support needs?    YES     NO

If yes, can you please provide us with more information so we can see how we can best support you?

If you'd like to speak to a member of the team, email [customer.engagement@ongo.co.uk](mailto:customer.engagement@ongo.co.uk)  
or call **01724 279900**

If you are not completing this online, please return to us in the envelope provided

#### DATA PROTECTION

Any personal information you provide to us on this form will be treated in accordance with current UK data protection law and our data protection policies, procedures and privacy notices in place from time to time. For full details of how we will use your personal information and comply with current UK data protection law please see our privacy notice on [www.ongo.co.uk](http://www.ongo.co.uk). A copy of our privacy notice is available on request.

