



Automatic permission to install a water meter or smart meters
(for gas and electricity)

Permission to install a water meter or gas and electrical smart meters is granted provided the following conditions are met:

- The standard of workmanship by the utilities provider must be to the satisfaction of Ongo Homes and only carried out by a utilities tradesperson.
- The utilities tradesperson will contact Ongo Homes direct for any relevant asbestos information relating to the installation.
- All work required to enable water meter or smart meter installation is arranged and undertaken at the tenant's expense.
- No costs in connection with the work to be incurred by Ongo Homes.
- Future maintenance of the water meter or smart meter must be directed to the utility provider.