

# Neighbourhood and Community Charter

Working with partner agencies and other stakeholders to improve our neighbourhoods and enhance our communities, making them safe and pleasant places to live.

## Service Standards:

- ▶ We deal with anti-social behaviour and breaches of tenancy quickly and effectively 
- ▶ We deliver an effective, pro-active Neighbourhood service 
- ▶ We keep your neighbourhoods clean and well maintained 
- ▶ We make sure the highest standards are met in relation to communal areas within buildings and our neighbourhoods 
- ▶ We encourage our tenants to play a part in making their neighbourhoods places where they can thrive 
- ▶ We will work together with all stakeholders to promote social, environmental and economic well-being 

