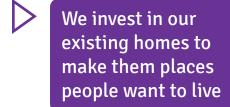
Property Charter

This charter sets out how we will build, invest in and maintain our homes to the highest standards, ensuring the highest health and safety standards for our tenants.

Service Standards:





We invest in all our homes to make them future proof; low energy & low carbon



We maintain the highest of standards to keep people safe in our homes and buildings



We aim to complete our repairs 'right first time'



We build homes that help to meet future demand



We provide a
Property service that
is value for money
and meets the needs
of our tenants



