key news Spring/Summer 2018





Carnival date revealed! page 15



HELLO FROM STEVE HEPWORTH



It's now been a couple of months since I took over from Andy Orrey as Chief Executive and I can honestly say that for me this is the best job in the world. Ongo is such a great organisation filled with fantastic people who together with our tenants do such positive things for our communities. Being asked to lead it is a real honour.

Andy Orrey is a hard act to follow and nothing demonstrated this better than when I was able to open The Arc in Westcliff recently. The new building really reflects what Ongo is about, and Andy made sure that we put the resources in place to make this happen.

There's a lot going on here at Ongo. As well as the opening of The Arc, we're busy building and developing new homes too. From 41 new homes in the Westcliff area, to homes on the Albert Marson Court site in Scunthorpe, as well as a brilliant new specialist housing scheme for people living with Dementia. You can find out more about these developments in our special feature on page 13.

Speaking of new developments, our new homes on Parkwood Avenue in Scunthorpe have won the Local Authority (LABC) award for Best New Housing project, and of course we have made the move into our new HQ.

You can see photos of our new HQ on page 10, but we'll also be holding a tenant open day so that you can come and look around the new building. We're really proud of it, and we hope you will be too. Our open day is scheduled for 30 July at 11.30am - 1.30pm, and you can register your attendance by emailing customer. engagement@ongo.co.uk, or by calling on 01724 279900. Register your attendance by 23 July 2018.

One of my most important jobs as the new Chief Exec is to think about our future, which involves producing a new Corporate Plan to set out our direction for the next few years. Your views are really important to us, so if you'd like to have your say, please visit ongo. co.uk/haveyoursay or log onto your My Home account. If you don't have the internet, don't worry. You can pick up a survey from our Customer Services Team or get in touch and we will post one to you.

I hope you enjoy this edition of Key News. Please have your say on the future of Ongo by contributing to our new Corporate Plan and come see us at Ongo House if you can. I hope to do some live Q&A sessions on our Ongo Facebook page soon too so make sure you like us on there.

Best wishes,

Join the conversation

We love to hear from you - get in touch with your stories

Email the Editor - customer.engagement@ongo.co.uk

Write to: Ongo Homes, Ongo House, 26-30 High Street, Scunthorpe, North Lincolnshire, DN15 6NL



Intergenerational housing

Towards the end of 2017, Business Assurance Officer Emma Garland travelled to America to embark on a four week research project to understand more about her chosen topic: intergenerational housing.

She was lucky enough to have been awarded £5,000 from the Winston Churchill Travelling Fellowship to fund her research project.

Intergenerational housing enables people of different ages to live side by side as good neighbours, to share their talents and resources and interact and collaborate within a safe living space.

Emma said; "I'm really passionate about the housing sector and wanted to learn about how intergenerational housing projects work in America and to gain insight and learning to bring home to share with others.

"We have an ageing population in the UK so finding new ways to bring the older and younger generations together to live within the same community is more important than ever.'

Emma explored different intergenerational housing establishments across America, including a scheme where students live alongside older residents, schemes where foster and adoptive families live alongside other people, and a 'Grandfamily' scheme, which houses grandparents who have overall responsibility for their grandchildren.

She travelled from Chicago, to Cleveland, to Massachusetts and Illinois, then on to Ohio and South Bronx. With her knowledge, Emma is hoping to share her experiences with other housing and health groups to explore the possibility of establishing such a scheme in the UK. You can read Emma's blog at www.intergenerationalhousingblog.wordpress.com



ACT now

We're proud to support the Action Counters Terrorism (ACT) campaign. The campaign, established by Counter Terrorism Policing, encourages members of the public to report suspicious behaviour and activity to help the police tackle terrorism and save lives.

If you see or hear something unusual or suspicious, trust your instincts and ACT by reporting it in confidence at gov.uk/ACT. If it's an emergency, always call 999.



👍 A message from Safer **Neighbourhoods**

Unfortunately we have received lots of reports about roque traders operating in the area. They will often look official, with branded vans and they'll be wearing clothing with a company logo. Always ask to check for I.D and do not open the door if you are not completely sure who they are. Don't be afraid to call the company to check they are genuine.

What's trending on Ongo social channels?



#OngoCarnival





New HQ





@ongoUK facebook.com/OngoHomes

FIRE SAFETY

Following the tragic Grenfell Fire disaster last year, we've been reviewing our fire safety measures.

One of the first things we did was to carry out immediate checks on the cladding of our four high-rise blocks in Scunthorpe. Tests confirmed that our cladding was **NOT** the same as that used at Grenfell Tower, and having appointed a consultant to carry out further checks, we know that the materials used in the cladding are non-combustible and are

safe to remain.

We've been installing sprinkler

systems in our high-rise

blocks too, as a voluntary

precaution, as part of an

£800k investment.

We've also been working really closely with Humberside Fire & Rescue, who have completed an audit in addition to the regular fire safety assessments that we carry out.

Actions identified from this audit are being addressed or are in the process of being addressed. We spoke to tenants living in our high-rise blocks, who said:

66 I'm 100% impressed with the sprinklers and the guick and easy installation of them. I was unsure if they would look ugly but they're very discreet and I don't notice them. 9 9 Joyce Wright

There was minimum disruption in the installation of the sprinklers, and if they help to save lives then they're a great addition. It's nice to think that there's that extra level of safety.

Even if you don't live in a high-rise block, it's always a good idea to have a fire escape plan in place, and to be aware of fire prevention measures. Find out more at www.ongo.co.uk/firesafety





UNSUNG HEROES



Humberside Fire & Rescue

We work really closely with Humberside Fire & Rescue service to promote their services to you.

Recently, Key News Editor Emily went to meet Lyndsay Howden, Public Safety Support Officer at Humberside, to understand a little more about what they do and how they work with the community.

Lyndsay explained that aside from tackling fires they do lots more in the community too. They're co-responders, so they'll act on behalf of the ambulance service to provide quick first-hand emergency aid. Staggeringly acting as a co-responder accounts for a large amount of all calls within the authority area.

They receive referrals for vulnerable people, and they'll go out and assess what might suggest a fire risk, and can provide equipment to help minimise that risk, such as a sprinkler system for a person confined to one room.

They'll also proactively engage with the community in a variety of ways, giving community group talks, attending agency meetings, completing fire setter intervention and reviewing areas of deliberate fires and cases of arson.

The Safety Support Team has four main themes throughout the year which they work on, and these are social isolation, falls & frailty, affordable warmth and smoking cessation.

Through working with health sectors, the team can use and share data to understand and target the most vulnerable in our communities.

They also help with the after-effects of a fire, and have access to an Emergency Support Vehicle which has a kitchen, seating area and amenities to help those whose homes might have been badly affected by fire, working in collaboration with the British Red Cross.

The team really are unsung heroes.

If you're concerned about a neighbour or someone you know and you think they might need some extra help in case of a fire, call 0300 303 8242 or for more information and to refer online please visit www.humbersidefire.gov.uk.



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TENANT TAKEOVER

In each edition of Key News, we'll be talking to a tenant panel member to give us an overview of what they do for their community.

Ryan North, Chair of Queensway Community Group, talks to us about how he overcame his anxiety to become Chair, the group's plans for the future and how you can help, as well as giving his thoughts on our new HQ.

Ryan said:

l've been involved with Queensway Community Group for three years now. I was a bit nervous to join them at first as I didn't really understand what they did, and I have severe anxiety, which can mean I'm unable to leave the house.

Before I came to Queensway, I was known as a vulnerable adult and I felt unable to talk to anybody.

Tim and Ian, also members of the group, invited me to meet with them at the Hub, based at Queensway flats. I found it really relaxed, and as time went on I felt comfortable enough to join them on a more regular basis, and eventually joined the committee.

I began accompanying the group to Ongo meetings, such as the Resident Association Networking Meeting, where I met other tenants and was able to share my views.

I really enjoy working with the group, and talking to members of the community to help to improve where we live. I've been able to work on projects such as a Gardening Project to help tackle social isolation, a Halloween party which saw members of other communities come along, and I enjoy working with other organisations such as councillors to help tackle parking issues.

Being part of Queensway Community Group is great to help improve the area where we live, but it's also helped me personally. I'm now able to talk confidently to people, I enjoy meeting new people, I go out with friends and my girlfriend and I'm grateful to my peers from Queensway and Ongo for helping me to develop.

In fact, I've been able to develop so much that I'm now Chair of the group. I'd urge anybody thinking about joining a local community group to do it.

I think it's great to see Ongo developing and expanding in new areas out of North Lincolnshire, and the new HQ looks brilliant, and it'll be more accessible to people with it being in the centre of Scunthorpe.

So little people understand what it means to have a voice, but working with a Community Group and Ongo allows you to have that voice.

I'm excited for what the future holds.

Contact the Customer Engagement Team on **01724 298678** or email **customer.engagement@ongo.co.uk** to find out more about joining your local community group.



MONEY MATTERS

Universal Credit

The number of tenants claiming Universal Credit (UC) is steadily increasing each month. If you claim UC, **YOU** are responsible for paying your rent to us. It will no longer automatically be paid to us, like Housing Benefit is.

If you claim UC for the first time, it's important you contact us so we can explain what it means for your rent payments.

We have lots of information to tell you that other tenants have found very useful.

For more information on Universal Credit visit our website at **www.ongo.co.uk**

Use our handy monthly budget planner to manage your money.

PAYING YOUR RENT - ARE YOU AT RISK?

If you owe us rent, we'll contact you to let you know. This might be a text, email, letter or a phone call. If we don't get a reply, it means that we may decide to take court action.

If we take you to court, it would cost **YOU** an additional £325, so it really is best to talk to us.

If you're behind with your rent payments, the most important thing to do is contact us, and we can talk about it. We're here to help, and we can offer support with debt management, entitlement to benefits and managing your tenancy.

Always have a plan about how you are going to pay your rent.

We won't accept excuses as to why you haven't paid your rent, but we will talk to you to understand your circumstances and we will try to help if we can.

Last year, we evicted 66 tenants for not paying their rent.

Download the My Home app to check your rent account balance and much more.

Monthly budget planning worksheet Income Jeek 1 Week 2 Jeek 3 Week 4 Total Household bills Rent, Gas Telephone, etc. Regular expenses Food, petrol, loans etc Irregular expenses Car repairs, shopping, holidays etc.

Here's a round-up of the latest vacancies available from Ongo Recruitment.

- Administrators DBS clearance required
- Warehouse Operatives
- Port Operatives
- Fork Lift Drivers
- Medical Receptionists

Something caught your eye?

Call Ongo Recruitment on 01724 844848

or visit www.ongorecruitment.co.uk



Vacancies

© 01724 844848

recruitment@ongo.co.uk www.ongorecruitment.co.uk



Our Employment Support Team has worked with 807 clients to help get them work ready through support, training, and guidance in just 12 months.

Previous clients have said:

Signing up with Ongo Recruitment is the best thing you'll ever do! These guys really are amazing at what they do, I see my mentor more as a friend. She has gone above and beyond to support me at every step! I'm so grateful to the entire team and the opportunities I've had.

"The Recruitment Team offer excellent service and help for the unemployed, thanks to Jan and her amazing employees I managed to get myself a job after 8 years of being unemployed (bringing my kids up on my own) I'm now in full-time employment and loving it." **Kerry Dowse** I registered for temporary work with Ongo Recruitment in 2016 after finishing my existing job of 10 years. I was so surprised they had me back in to work after just one week of leaving my previous job!

"The team offered me a whole host of temporary assignments which helped me learn new skills and network with new employers. This included working as a Regeneration Officer, an Operational Support Clerk, and finally, a Medical Secretary. After seven weeks in the Medical Secretary role I was offered a permanent position with the employer and two years on, I am still loving it. Thank you so much for all of your help and ongoing support." Shaun White

This includes attending training courses, completing qualifications, receiving advice, and help in applying for jobs signing up to work experience or volunteer placements and life coaching sessions.

To find out more about how the team can help you, visit www.ongo.co.uk/employmentsupport/







We've now moved in to our new headquarters, right in the heart of Scunthorpe. It's a brand new building, based in Church Square.



What does this mean for you?

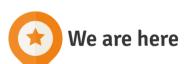
Our Customer Service Centre Team will move to the new building so you can visit us there. Our existing office at Cole Street will eventually be taken over by the Ongo Recruitment Team and the Employment Support Team who are currently on Laneham Street.

We're sure you'll be able to find most answers to your questions using the My Home app, our website, talking to us over the phone, on our social channels, or through our live chat function on our website. But if you do need to come and see us, here's what you can expect to see.

You'll find an all new reception area, with state-of-the-art features. There are some disabled parking spaces outside of the building, and other visitors can use the many car parks around the area.

Don't forget our open day is scheduled for 30 July at 11.30am - 1.30pm, and you can register your attendance by emailing customer.engagement@ongo.co.uk, or by calling on 01724 279900. Register your attendance by 23 July 2018.













NEW DEVELOPMENTS

Warwick Road dementia care scheme

We're a member of the North Lincolnshire Dementia Action Alliance, and we've announced plans to build the first specialist housing scheme in North Lincolnshire, specifically for people living with dementia, so that they can continue to live independently for as long as possible. To see a video of the plans, visit our website.

Westcliff new homes

The first 6 new homes in Westcliff have been completed and are now ready to let. This is part of a bigger development of 41 new homes, which will be a mixture of 2 & 3 bed houses, 2 bed bungalows and two specialist 3 Bed Wheelchair Bungalows. The street names will be Parker Avenue and Hobart Avenue, named after people with links to the North Lincolnshire region.

Albert Marson

Work is well underway on the regeneration of the Albert Marson Court site in Scunthorpe. Replacing the old flats will be 23 three bedroom houses and 4 four bedroom houses – which are in high demand for the area. Planning permission has been approved for these homes with the work now able to progress, with building due to complete in June 2019.

Belton new homes

We've been busy building 16 new homes in Belton. The homes, off Ashtree Close, are a mixture of one, two, three and four bedroom homes.

There are four one-bed bungalows, eight two-bed houses, two three bed houses and two four-bed houses.

All of the homes have off-road parking, private gardens and the kitchens, bathrooms and toilets are fitted with vinyl flooring.







To stay up to date
with all our
developments visit
www.ongo.co.uk





ere's a round-up of all the wonderful things you and our staff have been doing for the community.

Royal street parties

To celebrate the recent Royal wedding, some of you have been holding street parties for your local communities. Mrs Chambers, together with other residents, held an afternoon tea themed celebration in Broughton, with a special showing of the wedding.

"It was a lovely atmosphere and the event attracted around 30 residents, who all brought some food along. Some residents wouldn't usually be able to leave the house to enjoy such things, so it really was a special day. In fact it went so well that we're in the planning stages of holding a BBQ!" said Mrs Chambers.

Another Royal street party was held over at the Ongo Viking Centre, Barton, which was hosted by members of Ongo staff and volunteers.

The event attracted over 200 residents, and events included a BBQ, face painting, and a Royal themed fancy dress competition.

Fran Rhodes, Estate Coordinator, said: "We're really pleased with how the event went and it was greatto see so many families enjoying the celebrations."

The Bike Project

Run by John Cavill, a qualified bike technician and member of Ongo staff, the Bike Project sees volunteers learning the skills required to be able to fix and clean damaged bikes which have been donated. Once the bikes are road worthy, they are given to clients of our Employment Support Team that need transport to get to work.

The project is located in Buildbase, Scunthorpe with the volunteers working in a container donated by Container King. The team are always on the lookout for bike donations. If you have any to donate, please get in touch with the team by calling 01724 844848.

Outstanding Health Champion

Helen Wright, Support Service Manager, recently won the Outstanding Health Champion award for the work she has done in raising awareness of dementia, both at Ongo and also as Chair of the North Lincolnshire Dementia Action Alliance.

If you'd like to know more about how we've become more dementia friendly, visit our website at www.ongo.co.uk





a word with...

We speak to Annie Akande, Project Manager here at Ongo. She's been the brains behind our move to Ongo House, but she also spills the beans about her favourite Ongo memory, and her robotic hoover called Mo!

How long have you worked for Ongo?

I started at Ongo as Project Manager in 2013, having previously worked for Lloyds Banking Group which was based in Scunthorpe.

What does your job entail?

I've worked on many projects, such as our Customer Management System, and most recently I have managed the move to our new HQ, Ongo House. This involved choosing and procuring the soft furnishings, managing the logistics of staff moving in, as well as working with our builders, Britcon. I've also worked on the new GDPR (General Data Protection Regulations) by ensuring we remain compliant.

What do you love most about vour job?

The challenge and variety of my job really keeps me on my toes, but I enjoy it!

Of all the things you've seen at Ongo, what's been your favourite memory?

One of my favourite memories has to be working at Ongo Carnival to encourage people to 'go digital'. The buzz of the day is brilliant, and I can't wait for the next one in August. I also helped to win funding to install broadband at one of our high-rise tower blocks, Market Hill, which was then shortlisted for a Tpas Digital Excellence award. This funding meant that residents could get together to hold computer sessions with the help of a digital volunteer.

What do you love about working for Ongo?

I love the people. Staff are helpful and friendly, it's hard to have a bad day as there's always someone to help lift you up. Coming to Ongo was the best decision I've made.

What's the most challenging aspect of the iob?

Sometimes it's difficult to coordinate everything and everyone together, and it can be difficult to keep everyone motivated and keep the momentum going during particularly long projects, but we get there.

Up close and personal

Tell us a fun fact about yourself: I used to own a business called Chocolate Rain and Candy Canes which hired out chocolate fountains for large events

Are you a doer or a thinker? I'm a doer, but I think about it later!

What was the last song that you listened to? One Last Love Song – The Beautiful South

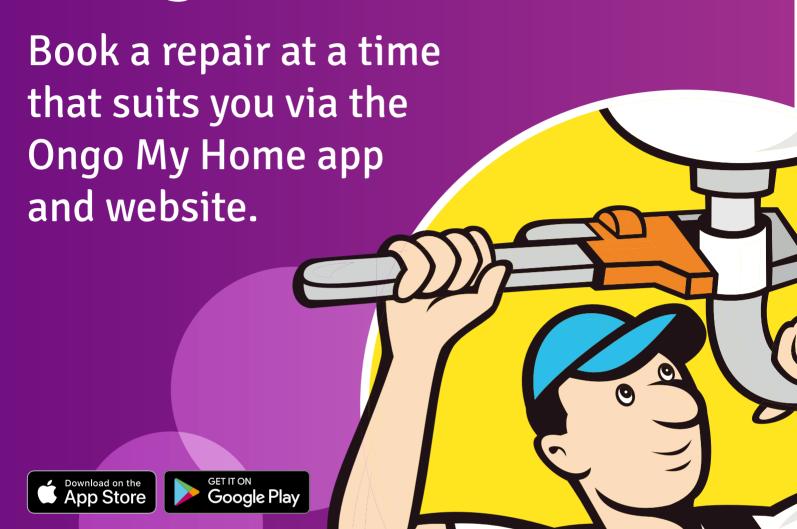
Do you have any pets? A Lhasa apso called Louis (pronounced "Lou ee" very important)

What's your favourite film? Bridget Jones' Diary

Favourite gadget? I'd love a moley robotic kitchen aid but i'll stick to my Roomba (robotic hoover) called Mo, after Mo Farrah



Busy schedule?



Go to **myhome.ongo.co.uk** or download the Ongo My Home app from the Apple and Android app stores.



£50 up for grabs...

We are working on a new plan which will set out our priorities as a business for the coming years – and we need your help. We are inviting all our tenants to contribute with their thoughts, ideas and feedback in a short survey.

All your views will be carefully considered as we develop our future plan, which will be published in the autumn.

To take part in the survey, just visit

ongo.co.uk/haveyoursay

or pop in to our customer centre, to pick up a copy.

All completed surveys will be put into a draw and one lucky winner will be selected at random to win a £50 shopping voucher (for terms and conditions visit ongo.co.uk).



Neighbourhood issues?

You don't have to put up with it, you can report it through My Home.





Go to **myhome.ongo.co.uk** or download the Ongo My Home app from the Apple and Android app stores.



My Community Alert

If you'd like to be in the know about what's going on in your area, you can sign up to My Community Alert.

It's a new, free messaging system operated by Humberside Police giving you live information about incidents happening in your area.

You can choose how you receive messages, by phone or email, how often you want to receive alerts and the issues that matter to you.

Your local officer will send you the details, whether that's notice of a road closure, or a burglar who has been caught in a nearby garden.

Sign up by visiting www.humberside.police.uk

Scunthorpe Talking News

Scunthorpe Talking News is a free audio newspaper, available on a fortnightly basis. If you'd like to listen to a talking newspaper, contact Edward on **01724 840211**.



Say hello to your Estate Services Team, made up of Caretakers and Cleaners. They're always out and about making sure that that areas around your home are kept clean and tidy.

They'll visit at least once a fortnight to undertake a variety of jobs including graffiti removal, litter picking, cleaning of communal entrances, and maintaining car parks and garage areas.

Here's a picture of some work they've recently completed:





During the winter weather earlier this year, they helped to clear safe pathways at our Retirement Living schemes and throughout your communities.

The team also works with the Customer Engagement Team to deliver Neighbourhood Pride events to communities. The main aim of these is to educate people about recycling and the proper use of bins.

Steve Gilmour, Estate Services Team Leader said: "We are informed on a daily basis from the Council as to areas which they have been unable to make a bin collection from due to problems with excess waste or waste being put in to the wrong bins.

"Our Caretakers are asked to remove excess waste and decontaminate bins that have had the wrong type of waste disposed within them. This adds costs to the service in both time and money that could be spent elsewhere in improving the area you live."

HELP US TO HELP YOU.
NO ONE
WANTS TO SEE THIS.



Fancy volunteering?

If you're interested in volunteering with the team, have a chat with them when they're in your area, or sign up for employment support using our online form at www.ongo.co.uk.

GET INVOLVED

Being involved – Steve's view

What does it really mean to be part of a Community Group or Resident Association? We talk to Steve Sykes, Chair of Warley Road Community Group.

"In 2013 I joined what was back then called Warley Road Residents Association having helped out occasionally as I knew some of the members. Finding it enjoyable to put something back into the local community I joined the committee later that year.

"The following year the existing Chairman resigned and I was honoured to be asked to put myself forward for the position by the remaining committee members. Knowing how dedicated these people were and the potential to achieve more, it was an easy decision to accept. We also changed the name to make it more appealing to the wider community, so since 2014 it's been my pleasure to be Chairman of Warley Road Community Group.

"Since 2014 the WRCG, – which has grown from 6 to our current 14 members, - has raised money through various events, which has allowed us to hold annual free family seaside bus trips, children's parties, and the donation of presents to the elderly at Christmas, to name just a few.

"We have also helped to improve the area by holding annual estate walkabouts attended by Ongo representatives, local Councillors & council officials which has resulted in various improvements in the area that range from lighting repairs, drop kerbs for easier road crossings and major drainage works on the playing field.

"We also invite local residents to our regular open meetings to discuss with Ongo representatives, local Councillors & the group regarding anything in our area.

"As Chairman my proudest moment was to see the group receiving The Most Improved Community Group award at the Ongo Community Awards Ceremony. All this could not have been achieved without having a fantastic group of volunteers who are willing to give their time to help the community around them.

"I would encourage anyone to become part of a Community Group, it's a great way to be involved in improving your local area, meeting like minded volunteers & meeting new people."





Contact the Customer Engagement Team on **01724 298678** or email **customer.engagement@ongo.co.uk** to find out more about joining your local community group.

Customer Engagement Strategy

Thanks to your feedback, we've produced our new Customer Engagement strategy for 2018-2021. The strategy provides details on our future vision and key objectives for customer engagement.

You can view it on our website at www.ongo.co.uk

LENDAR OF EVENTS

JULY

- 7 Rescue Day, 7 Lakes Country Park, Crowle All day
- 7 -Winterton Agricultural Show, Winterton Showground 9.00am-6.30pm
- 14 Barton Bike Night 5pm-10pm
- 15 Crowle Agricultural Show, Godnow Road, Crowle 8am-6pm
- 22 Broughton Horse, Dog and Horticultural Show, Broughton Sports Field, 9am-6pm
- 29 North Lincolnshire Aviation Festival, Skydive Hibaldstow 10am-5pm

AUGUST

- 5 Wildlife Day & Outdoor Market, Water's Edge Visitor Centre, Barton 10am-4pm
- 8 Ongo Carnival, Manor Park, Burringham Fields, Scunthorpe 11am-3.30pm
- 19 Robin Hood & His Merry Men, Elsham Hall Gardens and Country Park 6.30pm
- 29 Caretaking tidy-up of Padstow Walk, Westcliff 8.30am-12.00pm

SEPTEMBER

6 - Lincolnshire Heritage Open Days, All day



KIDS CORNER



Use this space to draw what you saw at Ongo Carnival. Maybe it was the games and activities, or the demonstrations that you saw.

 $Have \ an \ adult \ take \ a \ picture \ and \ send \ it \ to \ www.facebook.co.uk/Ongo Homes \ or \ tweet \ it \ to \ @ongouk!$

WORDSEARCH

Ongo Bear needs a reminder of what to expect at Ongo Carnival so that he'll come out of hiding in time for the big day. Find the words to the right and let's show him how great it really is!

Spot the following Ongo Carnival words...

FUN
ANIMALS
DRINKS
BALLOONS
PERFORMANCES
GAMES
SUN

DONUT
PRIZES
BOUNCE
ICECREAM
ONGO
CARNIVAL
SUNCREAM

Α	L	J	M	Р	N	D	Н	Q	V	1	К	0	Q	1	Z	Υ	S	Υ	Н	Ε	В
R	Т	Ε	U	Z	R	Н	U	٧	F	٧	В	0	G	G	γ	F	D	Z	Z	U	D
D	U	К	٧	Χ	J	J	Н	С	Α	٧	G	S	U	N	В	E	С	0	J	D	U
N	N	Χ	F	Ι	М	Z	S	U	Α	D	G	Q	G	С	0	N	К	U	С	G	L
С	0	J	γ	С	G	W	Ε	G	Ε	_	D	γ	К	Р	Ξ	J	М	С	T	Α	J
Н	D	Α	F	С	S	Н	Z	L	V	Z	0	М	М	J	X	Р	N	L	٧	L	Н
К	Z	W	0	S	S	К	-	Ε	N	Н	٧	_	٧	К	Н	Н	-	Ι	γ	W	F
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М	Н	В	Α	L	L	0	0	N	S	К	_	Α	R	Α	Q	0	Α	Р	Ε	В	Х
S	G	Μ	J	Н	Х	L	R	U	J	γ	U	D	I	Ε	R	Р	Q	٧	٧	W	Н
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