

*do it digitally*

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# #InvolvedWithOngo

We want all our customers to have the opportunity to be involved and shape the services we offer. This could be anything from having your say on policy changes, helping to improve our services or your local neighbourhood.



Interested in finding out more? Scan the QR code to view our Customer Engagement Handbook and the different ways to get involved or visit our website at [onggo.co.uk/customerengagement](http://onggo.co.uk/customerengagement)



**Now tell us how you'd like to be involved (tick any that you're interested in)**

- Joining a group, e.g. Community Voice, Tenant Inspectors, Resident Scrutiny Panel
  - Digital surveys, consultation (as and when required)
  - Focus/consultation groups (meetings on a specific subject)
  - Formal meetings (pre-planned, monthly/quarterly, face-to-face)
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**Please provide your details and return to us, an officer from Customer Engagement will be in touch.**

Name

Address

Postcode

Telephone

Email

If you'd like to contact a member of the team, email [customer.engagement@ongo.co.uk](mailto:customer.engagement@ongo.co.uk) or call **01724 279900**

**DATA PROTECTION:** For full details of how we will use your personal information and comply with current UK data protection law please see our privacy notice on [www.ongo.co.uk](http://www.ongo.co.uk).