

**COMMUNITY VOICE
ACTION LIST**

Ref	Meeting Date	Agreed Action	Lead	Agreed Timescale	Completed/Outstanding
007	20 th January 2025	Investigate about tenant not being able to register on Housing Perks.	Customer Engagement	18 th February	Ongoing. A reminder has been sent to the Income team for an update.
008	20 th January 2025	More information about Ongo's approach if there's an issue with bees.	Repairs	18 th February	Ongoing. A reminder has been sent to the Sustainability Manager for an update.
009	20 th January 2025	Check if a salt bin could be installed in a specific area.	Neighbourhood Services	18 th February	Ongoing. There is already a salt bin located on site in this area. The question has now been raised as to whether this could be relocated.
012	18 th February 2025	Members to notify Customer Engagement if they will be attending the buffet after the March meeting (Wednesday 12 th March).	CV members / Customer Engagement	5 th March	Ongoing.
013	18 th February 2025	Expression of Interest form to be created for CV Officer roles for future elections.	Karen Cowan / Wendy Wolfe	12 th March	Completed.
014	18 th February 2025	Look into adding online meeting etiquette to Volunteers Code of Conduct.	Wendy Wolfe	By next Code of Conduct review	Ongoing.
015	18 th February 2025	Send revised CV Terms of Reference to all members ahead of approval at March meeting.	Karen Cowan / Customer Engagement	5 th March	Completed. Sent with the February meeting minutes.

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017	18 th February 2025	Send relevant documents to all members for upcoming CV Vice Chair election.	Wendy Wolfe	21 st February	Completed. Sent to all members on 19 th February.
018	18 th February 2025	Meeting with Tenancy Officer to be arranged for member to discuss ASB issues where they live.	Ollie Mortimer	5 th March	Ongoing. Information sent to Tenancy Services who will contact the member direct.