Previous title	New title
Teams	
Lettings Team	Region 1, 2 and 3 Neighbourhoods
Tenancy Services Team	Region 1, 2 and 3 Neighbourhoods
Sustainability Coaches Team	Region 1, 2 and 3 Neighbourhoods
Homeless Team	Income and Specialist Housing
Resettlement Team	Same titles but now under Income and Specialist Housing
Community Resolution Team	Region 1, 2 and 3 Neighbourhoods
Job roles	
Wellbeing Officers	Same titles but now under Income and Specialist Housing
Income Officers	Same titles but now under Income and Specialist Housing
Lettings Officers	Neighbourhood Officers
Tenancy Officers	Neighbourhood Officers
CRT Officers	ASB Officers
Sustainability Coaches	Support Officers
Homeless Co-ordinators	Homeless Project Lead
Homeless TL	Specialist Housing Manager
Tenancy Services Team Leader	Neighbourhood Manager
Tenancy Sustainment Team Leader	Neighbourhood Manager
Tenancy Services Manager	Regional Manager
Lettings and Homeless Manager	Regional Manager
Transformation Project Manager	Regional Manager
Customer Hub	Customer Hub Manager (new team)
Tenancy Assistant	Customer Hub Assistants
CRT Assistant	ASB Assistant