

A group of eight people, four men and four women, are posed in a garden setting. They are wearing dark grey or black t-shirts with the 'ongoo' logo. Some are holding small potted plants, while others are holding gardening tools like shovels and a watering can. The background features a large green hedge and a brick building. The overall scene is outdoors and appears to be a community or corporate garden.

Social Value Impact Report 2025 - 2026

During the 2025 - 2026 financial year, Ongo Communities, Ongo Recruitment, and its contractors delivered over:

**£32.45 million
in social value**

An increase of £8.65 million from the 2024/25 financial year.

This has helped us to support tenants, improve lives, and strengthen communities across North Lincolnshire and beyond.

Our programmes focused on employment, health and wellbeing, skills development, social inclusion, and community resilience, with a strong emphasis on supporting Ongo tenants and those facing the greatest barriers.

This, in turn, generated a Social Return on Investment (SROI) of £16.93 in Social Value for every £1 spent (an increase of £1.57 from the 2024/25 financial year).

A group of children, mostly girls, are playing outdoors on a grassy area. They are wearing colorful clothing, including pink, blue, and black shirts. Some children have blue and white face paint on their faces. They are all smiling and appear to be in the middle of a game or activity. The background is slightly blurred, showing greenery and a building.

**Creating measurable,
meaningful change
across our communities.**

Ongo Communities

Ongo Communities continued to be a driving force of our social value delivery, providing tailored support that directly improved wellbeing, employability, and day-to-day resilience.

**£23.7 million
in social value**

For the 25/26 financial
year created through
Ongo Communities.

**£8.58 million of this came from the Skills and
Personal Development team.**

These outcomes demonstrate our commitment to early intervention, long-term independence, and health-focused community support.



clients supported, with
68.9% being tenants



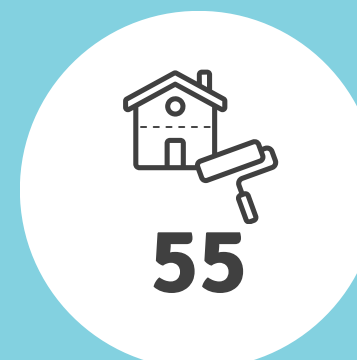
clients accessed
employment support



people supported into
sustainable employment



clients completed
training to improve
skills and confidence



tenants participated
in the Improving
Lives project



people accessed
financial support through
the Glasspool Grant



people engaged in
volunteering and work
placements



clients successfully quit
smoking through our
programme



clients accessed
support via the
Remote Access project



clients received mental
health and wellbeing support



of these were
Ongo tenants



employees supported
within local businesses

Ongo Talk

Mental health and wellbeing remained a key priority in 2025/26, supporting both individuals and workplaces. This work helped reduce isolation, improve resilience, and promote healthier, more productive communities.

**£8.2 million
in social value**

For the 25/26 financial
year created through
Ongo Talk.



Ongo Community Centres

The Arc and The Viking Centre provide welcoming, inclusive spaces that bring people together and support local wellbeing. Through a range of activities, services and partnerships, they help reduce isolation, build skills and create opportunities, delivering meaningful social value and strengthening more connected, resilient communities.

The Arc

**£5.02 million
in social value**

For the 25/26
financial year.

The Arc continued to provide a welcoming, inclusive hub for advice, training, and social connection.



people accessed advice
and support



people engaged in
training opportunities



individuals became
members of social groups



young people attended
youth clubs

The Viking Centre

**£1.9 million
in social value**

For the 25/26 financial year.

The Viking Centre delivered targeted support for young people and those experiencing complex challenges.



people accessed advice
and support



individuals supported
with addiction issues



young people improved
confidence through
targeted interventions



people became members
of social groups



young people attended
youth clubs



people accessed
training opportunities



Ongo Recruitment

Ongo Recruitment played a crucial role in connecting people to meaningful employment opportunities.

**£2.3 million
in social value**

For the 25/26
financial year.

ongo recruitment



52

clients supported into
apprenticeships



45

individuals secured
full-time employment



133

people progressed into
part-time employment

Matchday Moments

Through our unique sports partnerships, Matchday Moments connected communities by creating inclusive experiences that promoted wellbeing, confidence, and community pride

£5.25 million
in social value

For the 25/26
financial year.



people engaged through
sports partnerships



received free Scunthorpe
United tickets



received free Doncaster
Rovers tickets



received free Lincoln
City tickets



received free Scunthorpe
United Rugby Club tickets



Contractor-led social value

Our contractors played an important role in supporting community outcomes through a range of projects being delivered based around our focused outcomes:

- Employment and skills support
- Donations and community investment
- Digital inclusion initiatives
- Wellbeing and financial support programmes.

These contributions are captured through social value case studies, showcasing real-world impact delivered alongside our supply chain.

**£1.2 million
in social value**

For the 25/26
financial year.

These contractors include:

- | | | |
|-------------------------|-------------------|------------------------|
| • AA Global | • Ellgia | • Teletrac Navman |
| • Alfred Bagnall | • Ellis Cleaning | • A&J Windows |
| • Ashbridge Roofing | • Hales & Coultas | • Pogson Ltd |
| • Banner Group, Bermans | • Lytec, McIntyre | • M&T Joinery |
| • Drainmaster | • Roy Nicholson | • TG Sowerby |
| • DS Projects | • JPS | • Matthews and Tannert |
| • Wilkin Chapman | • SureServe | and more. |



Ongo Homes social value

Ongo Homes contributed to long-term community sustainability through housing delivery and reinvestment, donating over a million pounds to Ongo Communities, building affordable rental housing, and supporting those facing homelessness. These figures are only touching the basics of what Ongo Homes does for social value.

**£5.2 million
in social value**

For the 25/26
financial year.



**£1.1
million**

donated to Ongo Communities



189

social rent homes built



14

employees engaged in
volunteering activities



Specialist Housing

**£5.2 million
in social value**

For the 25/26
financial year.

Ongo Homes Specialist Housing services provides vital support for individuals facing housing insecurity, whether that's due to being at risk of homelessness in their tenancy, escaping domestic abuse, or addiction. This support helped stabilise lives and reduce the risk of repeat homelessness.



71

people supported with
homelessness needs



Looking ahead

In 2026–2027, we will build on this strong foundation by expanding social value capture across all services, deepening supply-chain engagement, and strengthening our focus on sustainable, long-term outcomes for our residents and communities.