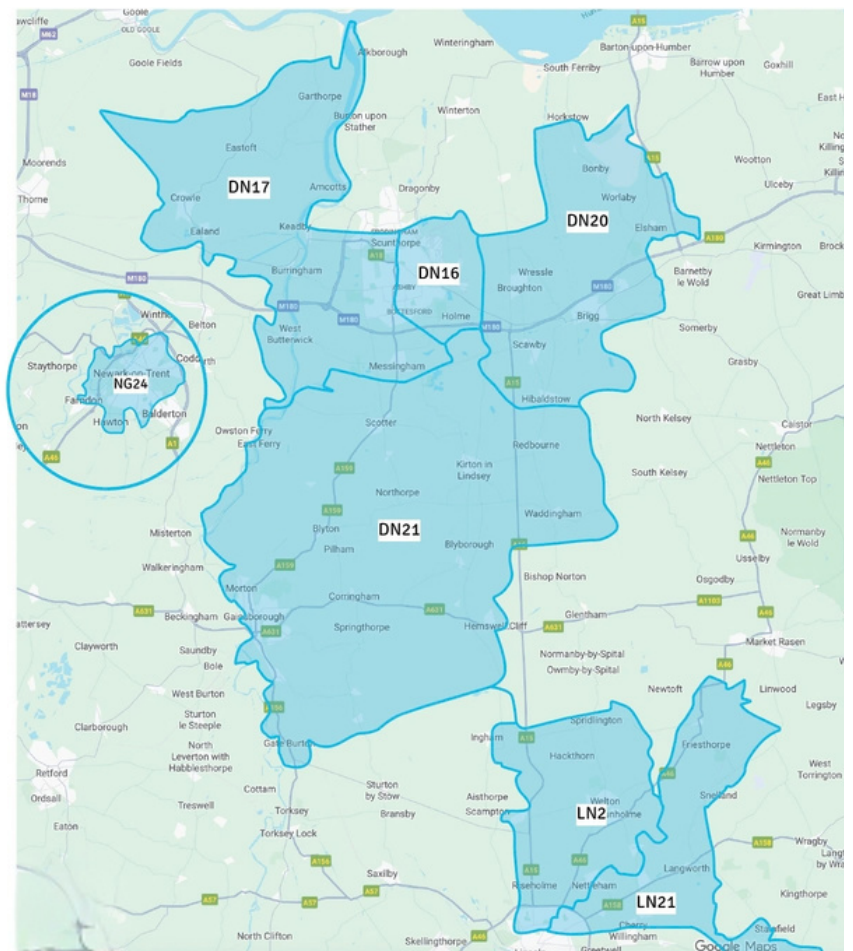


Your neighbourhood, Region Two

YOUR PLAN

This plan sets out what your **Region Two Neighbourhoods team** will focus on in 2026/27 to make your area a safer, cleaner and better place to live.



Number of homes:
3548



Areas we work across:

Scunthorpe, Gainsborough, Lincoln, Newark, Burton on Trent, Kirton, Hibaldstow, Messingham, Scawby, Bottesford and Sleaford

Key local authorities we work with:

North Lincolnshire Council, Lincoln Council, Newark & Sherwood Council, North Kesteven Council and West Lindsey Council

Our top three *priorities*

- 1 Making places people are proud to live** - Looking after shared spaces and improving how our neighbourhoods look and feel.
- 2 Positively contributing to your neighbourhood** - Listening to your views and acting on what you tell us.
- 3 Tackling anti-social behaviour** - We want everyone to feel safe in their home and neighbourhood.

What we're going to do

Making places people are proud to live

We will:

- Use tenant feedback to target local priorities
- Show tenants what's changed and what's next by listening and act on feedback.
- Work with partners to tackle fly-tipping and shared area issues.

Positively contributing to your neighbourhood

We will:

- Be visible in our neighbourhoods through walkabouts, drop-ins and inspections
- Use surveys, events and conversations to hear your views to understand what is working and what can be improved
- Use tenant feedback to shape local priorities
- Make sure all tenants have a chance to get involved

We'll deliver projects, initiatives and local events that help bring communities together, improve where you live and keep communal areas clean and well maintained.

Tackling anti-social behaviour

We will:

- Use feedback, complaints and inspections to spot repeat issues.
- Contact tenants sooner when concerns are raised.
- Work with partners to tackle issues and take action.
- Make it easier for tenants to report concerns.
- Share "You said, we did" updates to show what's changed



What will we do in 2026/27

- 1 Keep neighbourhoods visible and well managed** - Carry out walkabouts, inspections, door knocking and engagement to spot and follow up issues.
- 2 Target fly-tipping and communal area issues** - Use data and feedback to target repeat hotspots, bin stores, bulky waste and fire-risk items.
- 3 Strengthen ASB response** - Tackle noise, drug concerns and repeat nuisance through early support and partnership action.
- 4 Improve communication** - Use newsletters, letters, notices, social media and “you said, we did” updates.
- 5 Work better with partners** - Work with the right teams and agencies to resolve shared issues.
- 6 Use tenant feedback to shape action** - Use surveys, events, complaints and conversations to update priorities and show progress.

We'll measure success by:

- Delivering **four** neighbourhood events
- Sharing **at least four** ‘you said that we’re doing’ updates with you
- Seeing a reduction in fly-tipping and communal issues in hotspot areas
- Feedback, complaints and inspections show we are focusing on the places that need the most improvement
- Involving more tenants in neighbourhood activities and consultation
- Local priorities and resources reflect what tenants say matters most
- Increasing tenant satisfaction in the way we communicate with you
- Increasing tenant satisfaction around how we positively contribute to neighbourhoods
- Increasing tenant satisfaction around how we deal with ASB
- Reducing complaints and repeat reports of ASB including reports of noise, drug-related issues and fly-tipping